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# 

# Overview

The Functional Requirements Specification (FRS) will outline all the requirements that pertain to the Brufen.com Website to be redesigned using Adobe Experience Manager platform.

The AEM web content management system is a PaaS solution. This system is classified as Non-Regulated system.

Note: This system is classified to be of the type COTS, configurable.

## Purpose

The purpose of the Functional Requirements Specification shall be to define the functional requirements for Brufen.com. The intended audience for this document shall be Project Team Members, and System Owner/Users who participate in the implementation, user acceptance and administration of this application.

## Scope

The scope of this document is limited to the functional requirements for migration of Brufen.com website onto AEM platform.

Out of Scope:

* No Data Migration required
* No security changes required
* No Interfaces Impact
* No SOX Impact
* No Privacy Impact
* No Security Impact
* No User Training required
* No Performance Testing required
* No decommissioning required

## Acronyms and Definitions

|  |  |
| --- | --- |
| Term | Definition |
| AEM | Adobe Experience Manager, the product group that Adobe belongs to and the product offering for the AIS platform |
| AIS | Abbott Internet Services, the functional area of BTS |
| AEM Component | AEM code that renders content and/or provided functionality. Used to create web pages |
| COTS | Commercial off the Shelf |
| Content Author | Author has privileges to add/edit content in each component that will be displayed on the website. |
| CMS | Content Management System |
| CTA | Call-To-Action |
| DAM | Digital Asset Management platform which acts as a central hub for organizing, storing, and retrieving rich media for AEM. |
| FRS | Functional Requirements Specification |
| GSA | Google Search Appliance |
| FRS | Functional Requirements Specification |
| MRL | Medical, Regulatory, and/or Legal (approval). The process in which marketing must complete before a digital asset can be released for public consumption. |
| OOTB | Out of The Box |
| SOW | Statement of Work |
| SEO | Search Engine Optimization |
| GTM | Google Tag Manager |
| Author | Author has privileges to add/edit content in each component that will be displayed on the website. |

## References

| **Document ID** | **Document Version** | **Document Title** |
| --- | --- | --- |
| BTSQC09.05 | v4 | BTS IT Computerized System Life Cycle |

# Overall Description

The new platform will have Brufen.com website built on Adobe Experience Manager. This document consists of functional requirements that are essential while building the website.

## Application Perspective

### Memory

N/A

### Operations

N/A

### Site Adaptation Requirements

N/A

## Application Features

The Brufen.com website will provide the ability to manage the web content through the Adobe Experience Manager interface. Content Management will be done at the page, template and component level. Each of these entities has been customized to meet the business requirements.

## User Characteristics

* End users – those who will access the Brufen.com website.
* Content authors – those who will manage the Brufen.com website through Adobe Experience Manager. The system shall have the ability to store Abbott Email ID’s. Author privileges will be assigned based on those ID’s.

## Constraints

N/A

## Assumptions and Dependencies

N/A

## Apportioning of Requirements

All the requirements outlined in this document shall be completed in the current phase. Additional requirements identified during the development and testing phase will be evaluated and the proper course of action will be determined at that time.

# Specific Requirements

Requirements listed in this section have been assigned a requirement number and are testable requirements.

## Interface Requirements

### User Interfaces

These features shall be available in the system:

* The System shall be viewable on internet connected mobile devices.
* The look and feel on mobile will be different from that of the desktop version.
* The system shall be supported on iOS and Android Tablet and Mobile devices.
* The System shall be supported as per the device matrix below

|  |  |
| --- | --- |
| **Abbott Digital Standard Device Matrix** | |
| **Viewport** | **Device/Browser** |
| Desktop | **Windows:** IE 11 and EDGE  **Firefox** (latest/ supported versions) **Chrome** (latest / supported versions  **Mac:** Safari on Mac (Sierra.) |
| Tablet | **iOS:** Safari app on iPad 4 or iPad Air 2 (iOS 11.2.1) **Android:** Chrome app (latest ver.) on Samsung S2 (Nougat) |
| Mobile | **iOS:** Safari app on iPhone 6 or later versions (iOS 11.2.1 or later versions) **Android:** Chrome app (latest ver.) on Samsung S8 (Nougat) or Similar device |

### Hardware Interfaces

The website should be accessible by users through desktop computers or hand-held devices such as smart phones and tablets.

### Software Interfaces

N/A

### Communications Interface

N/A

### Internal Interface Requirements

N/A

### External Interface Requirements

N/A

## Internal Data Requirements

N/A

## Functional Requirements

### Global Elements

#### Header

| **FRS ID** | **Functional Specification Description** | **Criticality** |
| --- | --- | --- |
| FRS-3.3.1.1.1 | The system shall display the Brufen brand logo image on the header. On clicking the logo, the user shall be navigated to the homepage. | Non-Regulated |
| FRS-3.3.1.1.2 | The system shall display the Abbott brand logo image on the header. | Non-Regulated |
| FRS-3.3.1.1.3 | The system shall display an Arabic/English link, on clicking which the user can change the language for the site to English/Arabic. |  |
| FRS-3.3.1.1.4 | The system shall display a Contact link. On clicking the link, the user shall be navigated to the Contact page. | Non-Regulated |
| FRS-3.3.1.1.5 | The system shall display an Abbott Global link. On clicking the link, the user shall be navigated to the homepage of Abbott’s global site. | Non-Regulated |
| FRS-3.3.1.1.6 | The system shall display an About Abbott link. On clicking the link, the user shall be navigated to the About Us page of Abbott’s global site. | Non-Regulated |
| FRS-3.3.1.1.7 | The system shall display the following menu and sub menu items in the header:   * Home * Understand Your Pain * What is Pain * How to Treat * Pain Types * Choose Your Brufen * Why Brufen? * How Brufen Works – Only for Egypt * What is Brufen? – Only for UAE * Brufen Products – Only for Egypt * Available Formulations – Only for UAE * Health and Live well * Babies and Children * Understanding Fever in kids * Understanding Pain in kids * Cold and Flu in kids - Only for UAE * Why Brufen Syrup? | Non-Regulated |
| FRS-3.3.1.1.8 | The system shall provide the ability to the user to navigate to the corresponding page (in case there are no sub menu items) or view the list of sub menu on click of the menu items. | Non-Regulated |
| FRS-3.3.1.1.9 | On clicking the sub menu items, the user shall be navigated to the corresponding page on the website or URL which may be external. | Non-Regulated |
| FRS-3.3.1.1.10 | The system shall display a country selector dropdown. The user can choose between Egypt and UAE in the dropdown. Default country shall be Egypt. | Non-Regulated |
| FRS-3.3.1.1.11 | The system shall allow content author to update Abbott logo, Brand logo, links and menu items. | Non-Regulated |
| **Mobile/Tablet Devices** | | |
| FRS-3.3.1.1.12 | On tap of the menu item, the system shall expand the dropdown in the menu to display submenu items. | Non-Regulated |
| FRS-3.3.1.1.13 | On tap of the of the menu and sub menu items, the system shall provide the ability to the user to be navigated to the corresponding page/URL which may be external. | Non-Regulated |
| FRS-3.3.1.1.14 | The system shall display a hamburger menu on all pages of the website for mobile devices only. | Non-Regulated |

#### Footer

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.1.2.1 | The system shall display the Brufen brand logo image on the left side of footer. On clicking the logo, the user shall be navigated to the homepage. | Non-Regulated |
| FRS-3.3.1.2.2 | The system shall display links for all sub menu items in the footer and allow the user to navigate to respective pages when the user clicks on these links. | Non-Regulated |
| FRS-3.3.1.2.3 | For UAE site the system shall display the following links in footer:   * Brufen 400 mg Leaflet and * Brufen Syrup Leaflet   On clicking any of these, the system shall open the corresponding leaflet in a new tab. | Non-Regulated |
| FRS-3.3.1.2.4 | On clicking the Terms & Conditions link in the footer, the system shall provide the ability to the user to navigate to the Terms and Conditions page. | Non-Regulated |
| FRS-3.3.1.2.5 | On clicking the Cookie & Privacy Policy link in the footer, the system shall provide the ability to the user to navigate to the Cookies & Privacy Policy page. | Non-Regulated |
| FRS-3.3.1.2.6 | On clicking the References link in the footer, the system shall provide the ability to the user to navigate to the References page. | Non-Regulated |
| FRS-3.3.1.2.7 | The system shall display contact details and copyright text in the footer. | Non-Regulated |
| FRS-3.3.1.2.8 | The system shall allow content author to update Brufen logo and links in the footer. The Author can also add more links and remove existing ones. | Non-Regulated |

#### Breadcrumb

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.1.3.1 | The system shall display the hierarchy path of the page navigation to the user. | Non-Regulated |
| FRS-3.3.1.3.2 | On clicking any item in the breadcrumb, the system shall allow the user to navigate to the corresponding pages in the hierarchy. | Non-Regulated |

### Website Requirements

#### Home Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.1.1 | The system shall display the following sections to the user in the Brufen Homepage:   * Banner * Understand your pain * Ease your pain for adults * Ease your pain for children * Health and Live well – Only for Egypt * Footer | Non-Regulated |
| FRS-3.3.2.1.2 | Banner Section- The system shall provide the ability to the user to view title, image, text and a   * Discover Brufen button for Egypt– On clicking the button, the system shall allow the user to navigate to Why Brufen page. * Watch Video button for UAE - On clicking the button, the system shall open the corresponding YouTube video in a new tab. | Non-Regulated |
| FRS-3.3.2.1.3 | Understand your pain Section – The system shall provide the ability to the user to view title, image, text and a Find out Now button. On clicking the button, the system shall allow the user to navigate to Pain description page for Headache. | Non-Regulated |
| FRS-3.3.2.1.4 | Ease your pain for adults Section – The system shall provide the ability to the user to view title, image, text and buttons for the following pain types:   * Muscle Pain * Headache * Toothaches (Only for Egypt) * Menstrual Pain (Only for Egypt) * Dental Pain (Only for UAE) * Painful Periods (Only for UAE) * Joint Pain (Only for UAE) * Back Pain (Only for UAE)   On clicking the buttons, the system shall navigate to the corresponding page. | Non-Regulated |
| FRS-3.3.2.1.5 | Ease your pain for children Section – The system shall provide the ability to the user to view title, image, text and the following buttons.   * Why Brufen - On clicking the button, the system shall navigate to Why Brufen syrup page * Understand Fever? – On clicking the button, the system shall navigate to Understand fever in kids page * Understand Pain in Children? - On clicking the button, the system shall navigate to Understand pain in kids page. | Non-Regulated |
| FRS-3.3.2.1.6 | Health and Live Well Section – For Egypt site the system shall provide the ability to the user to view title, image, text for the following:   * Headache * Body and Muscle pain * Toothaches   On hovering over any of the items the image shall be replaced with a Learn more link. On clicking any of the items, the system shall navigate to the corresponding page. | Non-Regulated |

#### Understand your Pain Pages

##### What is Pain Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.2.1.1 | The system shall display the following sections to the user in the What is Pain page:   * Header * Breadcrumb * Title * Banner * Why do you feel pain? * Footer | Non-Regulated |
| FRS-3.3.2.2.1.2 | Banner section – The system shall provide the ability to the user to view image and text. | Non-Regulated |
| FRS-3.3.2.2.1.3 | Why do you feel pain? Section – The system shall provide the ability to the user to view title and text. | Non-Regulated |

##### How to Treat Page

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| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.2.2.1 | The system shall display the following sections to the user in the How to Treat page:   * Header * Breadcrumb * Title * Avoiding Pain * What is Different in Brufen * Footer | Non-Regulated |
| FRS-3.3.2.2.2.2 | Avoiding Pain section – The system shall provide the ability to the user to view title, image and text. | Non-Regulated |
| FRS-3.3.2.2.2.3 | What is Different in Brufen Section – The system shall provide the ability to the user to view title and text. | Non-Regulated |

##### Pain Types Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.2.3.1 | The system shall display the following sections to the user in the Pain Types page:   * Header * Breadcrumb * Title * Choose the Pain Type * Footer | Non-Regulated |
| FRS-3.3.2.2.3.2 | Choose the Pain Type section – The system shall display the following list of cards for types of pain:   * Headache * Back Pain * Muscle Pain * Joint Pain * Toothache (Only for Egypt) * Cold and Flu (Only for Egypt) * Fever * Menstrual Pain   Each card shall have the pain name and description text. Clicking on any of these cards shall allow the user to navigate to the corresponding Pain details page. | Non-Regulated |

##### Pain Description Pages for each pain type

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| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.2.4.1 | The system shall display the following sections to the user in the Pain Description Pages for each pain type:   * Header * Breadcrumb * Title * Description Text * Related Pages * Footer | Non-Regulated |
| FRS-3.3.2.2.4.2 | Related Pages Section – The system shall display list of all the other pain types with titles and text. On clicking on any of the items in the list the system shall navigate to the corresponding Pain Description page. | Non-Regulated |

#### Choose your Brufen Pages

##### Why Brufen Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.3.1.1 | The system shall display the following sections to the user in the Why Brufen Page:   * Header * Breadcrumb * Title * Description Text * List of benefits * Footer | Non-Regulated |
| FRS-3.3.2.3.1.2 | List of Benefits Section – The system shall display background image and a list of benefit cards with text. On hovering over any of the items in the list the system shall highlight the item. | Non-Regulated |

##### How Brufen Works

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.3.2.1 | The system shall display the following sections to the user in the How Brufen Works Page:   * Header * Breadcrumb * Title * Description Text * Related Pages * Footer | Non-Regulated |
| FRS-3.3.2.3.2.2 | Related Pages Section – The system shall display list of all the other Choose your Brufen pages. On clicking on any of the items in the list the system shall navigate to the corresponding page | Non-Regulated |

##### What is Brufen Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.3.3.1 | The system shall display the following sections to the user in the What is Brufen Page:   * Header * Breadcrumb * Title * Description Text * Related Pages * Footer | Non-Regulated |
| FRS-3.3.2.3.3.2 | Related Pages Section – The system shall display list of all the other Choose your Brufen pages. On clicking on any of the items in the list the system shall navigate to the corresponding page | Non-Regulated |

##### Brufen Products Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.3.4.1 | The system shall display the following sections to the user in the Brufen Products Page:   * Header * Breadcrumb * Title * Product List * Footer | Non-Regulated |
| FRS-3.3.2.3.4.2 | Product List Section – The system shall display list of all the available products. For each product system shall display product name, description and image. | Non-Regulated |

##### Available Formulations Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.3.5.1 | The system shall display the following sections to the user in the Available Formulations Page:   * Header * Breadcrumb * Title * Formulations List * Footer | Non-Regulated |
| FRS-3.3.2.3.5.2 | Formulations List Section – The system shall display list of all the available Formulations. For each Formulation, the system shall display name, description and image. | Non-Regulated |

#### Health and Live Well Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.4.1 | The system shall display the following sections to the user in the Health and Live Well page:   * Header * Breadcrumb * Title * Description Text * Strategies to manage pain * Footer | Non-Regulated |
| FRS-3.3.2.4.2 | Strategies to manage pain section – The system shall display the following list of cards for types of pain:   * Headache * Body & Muscle Pain * Toothache * Cold & Flu   Each card shall have the pain name and description text. Clicking on any of these cards shall allow the user to navigate to the corresponding Strategies to manage pain page. | Non-Regulated |
| FRS-3.3.2.4.3 | The system shall display the following sections to the user in the Strategies to manage pain page for each pain type:   * Header * Breadcrumb * Title * Description Text * Related Pages * Footer | Non-Regulated |
| FRS-3.3.2.4.4 | Related Pages Section – The system shall display list of all the other pain types in Health and Live well section with titles and text. On clicking on any of the items in the list the system shall navigate to the corresponding Strategies to manage pain page. | Non-Regulated |

#### Babies and Children Pages

##### Understand Fever in Kids Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.5.1.1 | The system shall display the following sections to the user in the Understand Fever in Kids Page:   * Header * Breadcrumb * Title * Banner Section * How do you know it’s fever? * What can Cause fever? * Treatment of fever in Children * Footer | Non-Regulated |

##### Understand Pain in Kids Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.5.2.1 | The system shall display the following sections to the user in the Understand Pain in Kids Page:   * Header * Breadcrumb * Title * Banner Section * How to find out if my child is in pain? * Why do children have pain? * How to understand that my baby is sick? * Footer | Non-Regulated |

##### Cold and Flu in Kids Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.5.3.1 | The system shall display the following sections to the user in the Cold and Flu in Kids Page:   * Header * Breadcrumb * Title * Banner Section * Who are at risk? * Symptoms of typical common cold * Symptoms of typical flu (Influenza) * How to treat cold and Flu? * How is the common cold in your child different form yours? * How to help your child? * When do you need to go to the doctor? * How to prevent the spread of Flu? * Footer | Non-Regulated |

##### Why Brufen Syrup Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.5.4.1 | The system shall display the following sections to the user in the Why Brufen Syrup Page:   * Header * Breadcrumb * Title * Product name * Product Image * Product description text * Footer | Non-Regulated |

#### Terms and Conditions Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.6.1 | The system shall display the following sections to the user in the Terms and Conditions page.   * Header * Breadcrumb * Title * Text stating Terms and Conditions * Footer | Non-Regulated |

#### Cookies and Privacy Policy Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.7.1 | The system shall display the following sections to the user in the Cookies and Privacy Policy page.   * Header * Breadcrumb * Title * Text stating Cookies and Privacy Policy * Footer | Non-Regulated |

#### References Page

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.2.8.1 | The system shall display the following sections to the user in the References page.   * Header * Breadcrumb * Title * Text stating References * Footer | Non-Regulated |

### GTM and Site Catalyst

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| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.3.1 | The system shall track all default key metrics offered by these tools.  [Basic Page Views, Time spent per visit tracking etc. are part of basic Google Analytics implementations] | Non-Regulated |

### Content Management

|  |  |  |
| --- | --- | --- |
| **FRS ID** | **Functional Specification Description** | **Criticality** |
| FRS-3.3.4.1 | The system shall allow the content authors to login to the author instance using their 511 IDs | Non-Regulated |
| FRS-3.3.4.2 | The System shall allow the content authors to add /edit/delete content in the components of the website pages | Non-Regulated |
| FRS-3.3.4.3 | The system shall allow the content authors to add /edit/delete the page properties of the website pages | Non-Regulated |
| FRS-3.3.4.4 | The system shall allow the content authors to upload the web assets (PDF, Images, icons, Documents, etc.) in the DAM | Non-Regulated |
| FRS-3.3.4.5 | The system shall allow an author to publish and un-publish pages | Non-Regulated |
| FRS-3.3.4.6 | The system shall allow an author to clear the AEM published website cache | Non-Regulated |

## Report and Form Requirements

N/A

## Performance Requirements

N/A

## Database Requirements

N/A

## Regulatory Requirements

The system is classified as a Non-regulated website and will follow QC09.05 for Non-Regulated Systems.

### Change Control and Electronic Signature Requirements

All documents and Electronic Signatures will be stored in M-files.

### Other Regulatory Requirements

N/A

## Software System Attributes

### Reliability

There are no reliability requirements.

### Availability

There are no availability requirements.

### Security

* The system shall have the ability to store the Abbott 511 User ID of the Content Manager. This user will have the OOTB Role “Content Manager” within Adobe AEM assigned to it. This feature is OOTB from Adobe AEM.
* The website will be available for everyone on the internet.

### Maintainability

There are no maintainability requirements. The system is commercial-off-the-shelf (COTS) and configurable software.

### Portability

There are no portability requirements.

## Hardware Requirements

There are no hardware requirements.

## Safety Requirements

There are no safety requirements.

## Communications Requirements

There are no communications requirements.

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